

**SAFETY NOTICE**  
**MANDATORY ACTION REQUIRED**

**DATE:** JUNE, 16<sup>th</sup> 2023

**MODELS AFFECTED:** CMC S23

**SERIAL NUMBERS AFFECTED:** See Table 1

**SUBJECT:** Retrofit on double pantograph section of the boom

The content of this Safety Notice is intended for Owners/Dealers/Distributors of CMC products.

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**ISSUE:** CMC has been notified of two instances where the double pantograph section on the S23 model has developed cracks.



No accidents have been reported; nevertheless, using the machine without applying the retrofit mentioned in this bulletin may lead to the pantograph section breaking, which could cause serious injury or death.

**Action(s) Required by customers/users:**

1. Locate the affected machines referenced above within your fleet;
2. Remove the machine from service;
3. Contact CMC or your dealer to perform the retrofit.

The machines may only be returned to service after the retrofit has been fitted by CMC, an authorized dealer, or a service provider.

CMC and local industry standards (e.g., ANSI, CSA, CE) require that the seller of a CMC machine report to CMC the model and the serial number of each machine sold, as well as the name, address, telephone number, email address of the new owner, within 60 days of the sale. If you have failed to do so, please email [info@cmclift.com](mailto:info@cmclift.com) with the required information.

It is the responsibility of the seller/dealer to communicate the information reported in this bulletin to all machine owners and users.

Please contact [info@cmclift.com](mailto:info@cmclift.com) for any clarification or additional information regarding this Safety Bulletin.

**NOTICE: THIS SAFETY BULLETIN SUPERSEDES ALL PREVIOUS CMC SAFETY BULLETIN AND/OR EMAILS RELEASED BY CMC FOR THE ISSUE AT HAND.**



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**TABLE 1**

**MODEL: S23 SERIAL NUMBERS**

|          |          |          |          |          |          |          |
|----------|----------|----------|----------|----------|----------|----------|
| S22A4379 | S20A2279 | S18A1784 | S19A2066 | S20A2575 | S19A2059 | S21A3301 |
| S22A4135 | S20A2336 | S20A2882 | S22A3802 | S20A2378 | S20A2394 | S20A2895 |
| S22A4134 | S21A2959 | S18A1621 | S22A3517 | S19A2183 | S21A3371 | S20A2885 |
| S22A4133 | S19A2068 | S21A3452 | S22A3804 | S20A2488 | S21A3245 | S20A2896 |
| S22A4117 | S21A3164 | S20A2524 | S22A3611 | S20A2374 | S22A3727 | S22A3898 |
| S22A4045 | S19A2232 | S20A2832 | S21A3094 | S19A2174 | S21A3189 | S20A2441 |
| S22A4043 | S21A3163 | S18A1622 | S22A3604 | S20A2332 | S22A3709 | S22A3805 |
| S22A4038 | S20A2484 | S20A2678 | S22A3520 | S20A2891 | S20A2676 | S22A3661 |
| S22A4029 | S19A2231 | S20A2480 | S21A2978 | S21A3200 | S21A3148 | S20A2440 |
| S22A3918 | S20A2483 | S20A2444 | S21A3300 | S20A2890 | S20A2439 | S22A3659 |
| S22A3858 | S21A3397 | S20A2776 | S22A3521 | S20A2892 | S21A3029 | S22A3662 |
| S22A3738 | S20A2323 | S20A2333 | S21A3100 | S20A2669 | S20A2438 | S22A3658 |
| S22A3663 | S22A3711 | S20A2675 | S21A3151 | S19A2067 | S21A3261 | S22A3654 |
| S22A3660 | S20A2774 | S18A1619 | S22A4039 | S20A2531 | S19A1926 | S21A3031 |
| S22A3545 | S20A2274 | S19A2058 | S21A3095 | S19A2063 | S21A3190 | S21A3398 |
| S22A3544 | S20A2773 | S18A1618 | S22A3811 | S20A2530 | S21A2968 | S21A3030 |
| S21A3406 | S19A2069 | S22A3723 | S21A3256 | S19A1980 | S21A3370 | S20A2876 |
| S21A3405 | S21A2958 | S18A1620 | S21A3353 | S20A2656 | S20A2275 | S21A3302 |
| S21A3404 | S20A2285 | S19A2081 |          |          |          |          |

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