



## SAFETY BULLETIN 2024001



### SAFETY NOTICE MANDATORY ACTION REQUIRED

**SUBJECT: MANDATORY REPLACEMENT OF OUTRIGGER LOCK VALVES ON S22HD/72HD+**

**AFFECTED MODEL: S22HD/72HD+**

**ISSUE:** CMC has been informed of four cases of outrigger locking valves not keeping the cylinder's hydraulic oil under pressure during the normal operation of the machine on lift models S22HD/72HD+

**CMC IS REQUIRING ALL OWNERS/OPERATORS OF LIFT MODEL S22HD/72HD+ TO IMMEDIATELY REMOVE THE MACHINES FROM SERVICE UNTIL ALL FOUR OF THE OUTRIGGER LOCK VALVES ARE REPLACED BY CMC, AN AUTHORIZED DEALER OR SERVICE PROVIDER.**



Picture 1

**NOTICE: THIS SAFETY BULLETIN SUPERSEDES ALL PREVIOUS CMC SAFETY BULLETIN AND/OR EMAILS RELEASED BY CMC FOR THE ISSUE AT HAND.**

**DATE OF ISSUE APRIL 15, 2024**

**SAFETY NOTICE  
MANDATORY ACTION REQUIRED****WARNING**

- IMMEDIATELY STOP USING THE S22HD/72HD+ AS PER SERIAL NUMBER LIST ATTACHED TO THIS BULLETIN
- OWNERS AND USERS MUST IMMEDIATELY STOP USING THE MENTIONED UNITS UNTIL ALL THE FOUR OUTRIGGER LOCK VALVES ARE REPLACED BY CMC, AN AUTHORIZED DEALER OR SERVICE PROVIDER
- Please use the contact information below depending on your region:

US - email: [servicecampaign@allaccessequipment.com](mailto:servicecampaign@allaccessequipment.com) / phone: 1-888-831-0398

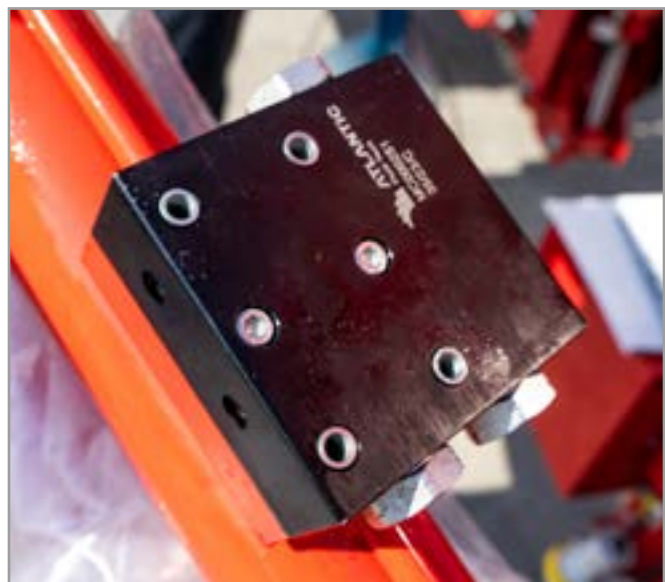
All other countries: email: [service@cmclift.com](mailto:service@cmclift.com) / phone: +39 080 532 6606

**ACTION:** The owner must contact CMC, an authorized dealer or service provider to replace free of charge the four outrigger valves on the outriggers.

The machines mentioned in the serial number list attached to this email and in any case every S22HD/72HD+ must be taken out of service until the four valves on the outriggers are replaced by CMC, an authorized dealer or service provider.



Picture 2



Picture 3

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**SAFETY BULLETIN 2024001****SAFETY NOTICE  
MANDATORY ACTION REQUIRED****WARNING**

If the daily inspection on S22HD/72HD+ reveals that one or more outrigger lock valves are different from the valves in Picture 2 and Picture 3, the machine must be immediately taken out of service and the user/owner of the machine must contact CMC, an authorized dealer or service provider to have it replaced free of charge before to use and operate the unit again.

The Owner's Manual contains important safety and maintenance information. It is operator's responsibility to read this thoroughly. Safely operating your CMC lift along with performing the required scheduled (daily, weekly, monthly, etc.) maintenance, along with daily pre-operational safety inspections will ensure longevity and proper operation of your equipment. As a reminder, the machine's Owner's Manual requires daily inspection of the machine and to perform periodically the maintenance, according with the working hours and the general conditions of the machine.

Specifically, as required in the Owner's manual as part of the daily inspection, the operator is required to "perform the following testing operations by using the (emergency) controls placed on the turret when no one is aboard":

- stabilize the MEWP;
- lift and lower the telescopic boom;
- lift and lower the jib;
- clockwise and counterclockwise rotate the turret;
- extend and withdraw the telescopic boom.

Check the functioning of the outriggers lock valves, keeping the boom lifted:

- lower the outriggers and level the MEWP;
- push the emergency button to turn off the engine;
- operate the lever for the lifting and lowering of the outriggers.

OUTRIGGERS MUST NOT MOVE.

**Please use the contact information below depending on your region:**

US - email: [servicecampaign@allaccessequipment.com](mailto:servicecampaign@allaccessequipment.com) / phone: 1-888-831-0398

All other countries: email: [service@cmclift.com](mailto:service@cmclift.com) / phone: +39 080 532 6606

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Affected model serial numbers:

S18A1711	S19A1946	S19A2073	S20A2245
S18A1771	S19A1947	S19A2075	S20A2246
S18A1772	S19A1948	S19A2076	S20A2247
S18A1773	S19A1970	S19A2077	S20A2248
S18A1774	S19A1971	S19A2078	S20A2249
S18A1775	S19A1972	S19A2079	S20A2250
S18A1776	S19A1973	S19A2080	S20A2251
S19A1848	S19A1974	S19A2099	S20A2268
S19A1849	S19A1975	S19A2122	S20A2269
S19A1850	S19A1995	S19A2123	S20A2313
S19A1851	S19A1996	S19A2124	S20A2314
S19A1852	S19A1997	S19A2125	S20A2315
S19A1853	S19A1998	S19A2126	S20A2316
S19A1870	S19A1999	S19A2127	S20A2317
S19A1871	S19A2000	S19A2130	S20A2318
S19A1879	S19A2022	S19A2131	S20A2319
S19A1884	S19A2023	S19A2147	S20A2320
S19A1889	S19A2024	S19A2148	S20A2330
S19A1890	S19A2025	S19A2149	S20A2331
S19A1895	S19A2026	S19A2150	S20A2334
S19A1896	S19A2027	S19A2204	S20A2338
S19A1913	S19A2028	S19A2214	S20A2339
S19A1914	S19A2029	S19A2215	S20A2340
S19A1915	S19A2049	S19A2216	S20A2341
S19A1916	S19A2050	S19A2217	S20A2342
S19A1917	S19A2051	S19A2218	S20A2344
S19A1918	S19A2052	S19A2219	S20A2403
S19A1943	S19A2053	S19A2220	S20A2404
S19A1944	S19A2054	S19A221	S20A2465
S19A1945	S19A2062	S20A2244	S20A2466

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S20A2467	S20A2571	S20A2706	S20A2861
S20A2468	S20A2572	S20A2707	S20A2862
S20A2469	S20A2574	S20A2708	S20A2902
S20A2470	S20A2576	S20A2709	S202903
S20A2471	S20A2577	S20A2710	S21A2927
S20A2472	S20A2578	S20A2724	S21A2928
S20A2473	S20A2601	S20A2725	S21A2929
S20A2474	S20A2602	S20A2750	S21A2930
S20A2511	S20A2603	S20A2751	S21A2931
S20A2512	S20A2604	S20A2752	S21A2932
S20A2513	S20A2605	S20A2753	S21A2933
S20A2514	S20A2606	S20A2754	S20A2934
S20A2515	S20A2607	S20A2755	S21A2935
S20A2516	S20A2608	S20A2756	S21A3002
S20A2517	S20A2609	S20A2757	S21A3003
S20A2518	S20A2610	S20A2778	S21A3004
S20A2519	S20A2636	S20A2779	S21A3005
S20A2520	S20A2637	S20A2810	S21A3006
S20A2527	S20A2638	S20A2811	S21A3007
S20A2528	S20A2639	S20A2812	S21A3008
S20A2529	S20A2640	S20A2813	S21A3009
S20A2557	S20A2641	S20A2814	S21A3040
S20A2558	S20A2642	S20A2815	S21A3041
S20A2559	S20A2643	S20A2816	S21A3073
S20A2560	S20A2654	S20A2817	S21A3074
S20A2561	S20A2655	S20A2855	S21A3075
S20A2562	S20A2664	S20A2856	S21A3076
S20A2663	S20A2670	S20A2857	S21A3077
S20A2564	S20A2703	S20A2858	S21A3078
S20A2565	S20A2704	S20A2859	S21A3079
S20A2566	S20A2705	S20A2860	S21A3080

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S21A3092	S21A3290	S22A3501	S22A3695
S21A3093	S21A3291	S22A3502	S22A3696
S21A3127	S21A3337	S22A3503	S22A3697
S21A3128	S21A3338	S22A3504	S22A3698
S21A3129	S21A3339	S22A3505	S22A3699
S21A3130	S21A3340	S22A3506	S22A3700
S21A3131	S21A3341	S22A3507	S22A3701
S21A3132	S21A3342	S21A3508	S22A3702
S21A3133	S21A3343	S22A3509	S22A3703
S21A3134	S21A3344	S22A3510	S22A3704
S21A3147	S21A3358	S22A3511	S22A3705
S21A3160	S21A3359	S22A3533	S22A3706
S21A3161	S21A3360	S22A3579	S22A3708
S21A3162	S21A3361	S22A3580	S22A3733
S21A3191	S21A3362	S22A3581	S22A3737
S21A3192	S21A3363	S22A3582	S22A3743
S21A3223	S21A3366	S22A3583	S22A3746
S21A3224	S21A3367	S22A3584	S22A3758
S21A3225	S21A3368	S22A3585	S22A3759
S21A3226	S21A3436	S22A3586	S22A3760
S21A3227	S21A3437	S22A3587	S22A3761
S21A3228	S21A3438	S22A3588	S22A3763
S21A3229	S21A3439	S22A3589	S22A3764
S21A3230	S21A3440	S22A3590	S22A3765
S21A3260	S21A3441	S22A3591	S22A3766
S21A3284	S21A3442	S22A3592	S22A3767
S21A3285	S21A3443	S22A3651	S22A3768
S21A3286	S21A3464	S22A3652	S22A3769
S21A3287	S22A3498	S22A3653	S22A3770
S21A3288	S22A3499	S22A3693	S22A3771
S21A3289	S22A3500	S22A3694	S22A3772

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S22A3813	S22A3962	S22A4171	S22A4321
S22A3814	S22A3985	S22A4172	S22A4322
S22A3815	S22A4016	S22A4173	S22A4323
S22A3816	S22A4017	S22A4174	S22A4324
S22A3817	S22A4018	S22A4175	S22A4325
S22A3818	S22A4019	S22A4176	S23A4326
S22A3819	S22A4020	S22A4177	S23A4327
S22A3820	S22A4021	S22A4178	S22A3328
S22A3821	S22A4022	S22A4179	S22A4329
S22A3822	S22A4023	S22A4180	S22A4330
S22A3823	S22A4024	S22A4181	S22A4345
S22A3824	S22A4025	S22A4182	S23A4346
S22A3825	S22A4026	S22A4183	S22A4347
S22A3826	S22A4033	S22A4245	S23A4348
S22A3871	S22A4094	S22A4246	S23A4349
S22A3872	S22A4095	S22A4247	S23A4350
S22A3873	S22A4096	S22A4248	S23A4351
S22A3874	S22A4097	S22A4249	S23A4352
S22A3875	S22A4098	S22A4250	S23A4353
S22A3876	S22A4099	S22A4251	S23A4354
S22A3877	S22A4100	S22A4252	S22A4355
S22A3878	S22A4101	S22A4253	S22A4356
S22A3879	S22A4102	S22A4254	S22A4357
S22A3881	S22A4103	S22A4255	S22A4358
S22A3882	S22A4104	S22A4256	S23A4506
S22A3883	S22A4105	S22A4257	S23A4507
S22A3884	S22A4106	S22A4258	S23A4553
S22A3885	S22A4107	S22A4317	S23A4354
S22A3959	S22A4124	S22A4318	S23A4567
S22A3960	S22A4137	S22A4319	S23A4568
S22A3961	S22A4170	S22A4320	S23A4569

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S23A4570	S23A4731	S23A5017
S23A4571	S23A4732	S23A5018
S23A4572	S23A4733	S23A5019
S23A4597	S23A4751	S23A5046
S23A4598	S23A4752	S23A5047
S23A4599	S23A4753	S23A5048
S23A4600	S23A4754	S23A5049
S23A4621	S23A4759	S23A5050
S23A4622	S23A4760	
S23A4623	S23A4903	
S23A4624	S23A4904	
S23A4641	S23A4905	
S23A4642	S23A4906	
S23A4643	S23A4955	
S23A4644	S23A4956	
S23A4645	S23A4957	
S23A4646	S23A4958	
S23A4682	S23A4959	
S23A4683	S23A4977	
S23A4717	S23A4980	
S23A4718	S23A4981	
S23A4719	S23A4982	
S23A4720	S23A4983	
S23A4721	S23A4984	
S23A4722	S23A5010	
S23A4724	S23A5011	
S23A4725	S23A5012	
S23A4726	S23A5013	
S23A4727	S23A5014	
S23A4730	S23A5015	
S23A4731	S23A5016	

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